

K-13 PHYSICAL THERAPY NO SHOW POLICY

As of February 1, 2016, if you No-Show for an appointment, you will be charged a \$35.00 fee not billable to insurance, due prior to next visit.

- No shows and cancellations with less than 24 hour notice are a significant problem for our small practice. Many practices overbook on purpose so that no-shows and cancellations won't limit access for other patients as well as cause a financial hardship for the practice.
- Call ahead if you are late or unable to make your appointment time. We will do what we can to accommodate your appointment and minimize the need to reschedule your appointment.
- K-13 will discharge patients for violating this policy after 3 occurrences.

Signature

Date